

LPB Booking Terms and Conditions 2024

MV EMERALD OF LONDON

This vessel holds a maximum of 140 people and we require a minimum of 70 passengers. If your passenger number falls below 70, a minimum bar spend of £2,500 will be required.

CAPTAIN'S CONTROL OF VESSEL

During Hire, the Vessel will remain under complete control of the captain and/or crew. If for Weather, Tidal or other reasons, the captain considers it necessary to vary the Scheduled trip; his orders will be accepted by the Hirer. Should the Hirer have any cause for complaint, he/she must notify the captain before termination of the hire. Complaints not notified will not be accepted after the function.

LIABILITY OF THE OWNERS

The owners will not be liable for any Accident, Injury, Loss, Damage or Delay to any person embarked, or their possessions howsoever caused or during embarkation or disembarkation whether this be by negligence of their employees or otherwise.

DAMAGE AND LOSS

Hirers are liable for any Loss and Damage to the vessel's equipment or fixture and fittings any damage caused by them or persons in their party. Before embarkation of the vessel the Organiser is invited to inspect the vessel.

THE COMPANY

London Party Boats Ltd. ("LPB") reserve the right to substitute another Vessel and, if necessary, for reasons beyond their control, to cancel the said party, but will not be liable for any expenses incurred by the hirers caused by such substitution or cancellation.

BOOKING

No booking can be confirmed until a completed and signed copy of the Booking Form indicating acceptance of these Terms and Conditions has been received and accepted by the Company. All bookings, with agreed prices, will be confirmed to the Organiser by the Company in writing.

Any person named on the Booking Form as Organiser shall be considered the Hirer and shall be bound by these Terms and Conditions. The Organiser shall be liable for all charges made by the company.

Hirers must be over the age of 21 to hire any of our vessels.

Photo ID may be required to confirm the person named on the Booking Form as Organiser. Failure to provide valid photo ID when requested will result in the event being refused.

The person named on the Booking Form as Organiser must be in attendance on the day of the event. In the circumstance, where the person named on the Booking Form as Organiser cannot attend the event, written notice should be given to the Company at least 72 hours prior to the booking date. Full contact details and photo ID of the nominated person to act on the Organiser's behalf must be given in writing.

If the person named on the Booking Form as Organiser does not attend the event without prior notice being given in writing, the event will be cancelled and in this situation no refunds will be given.

Where two or more persons are named on the Booking Form, they shall each be considered the Hirer and shall be jointly and severally liable under these conditions.

HIRE FEE

A Non-Refundable Deposit of £250 is payable upon Booking.

PAYMENT

All invoices are payable in full 21 days before the function.

Any additional charges incurred during the function must be settled at the end of the function by card or cash.

Cheques are not accepted.

In the event of any accounts not being settled by the end of the function LPB will invoice for the amount outstanding plus a 10% administration charge.

CANCELLATION

No cancellation will be accepted within 21 days prior to your function. If you do wish to cancel your function within the 21-day period, you are still liable to pay the full amount from your invoice.

We require payment to terms. Payment must be made on time, in full, and without any deduction, set off or counterclaim. In the event that an account is outstanding, we will refer the matter to our debt collection agent, which will incur costs. Any costs incurred to collect the debt will be added to the existing debt, plus VAT at the prevailing rate. You agree that you will be legally liable to pay us that surcharge, and that payment of the same can be enforced against you in court.

The booking deposit is non-refundable.

LPB reserve the right to cancel a function or retain all/part of any payments made if it is discovered that the information given by the client on the provisional booking form is in

any way false, or if the function contravenes any part of these terms and conditions and in this situation no refunds will be given.

EMBARKATION

The vessel will be ready for boarding 15 minutes before the requested embarkation time and passengers will not be permitted to board before this time, regardless of the weather conditions. Organisers are requested to pass this information to their party to ensure they arrive at the correct time.

The vessel will leave the pier at the requested time and anyone not on board will be left behind. LPB will not be responsible for late passengers missing the function.

Pier bookings are pre-booked and cannot be amended or extended on the day.

DISEMBARKATION

The boat will arrive at the chosen disembarkation pier 15 minutes before the end of the function which is when the bars will close. Passengers will then have 15 minutes to finish their drinks and disembark. All passengers must be disembarked by the end of the function. Passengers delaying the end of the function will incur additional hourly charges at the appropriate rate and these will be billed to the organiser.

ENTERTAINMENT

Clients wishing to provide their own entertainment must hire LPB DJ equipment. **We do not permit any own DJ equipment to be brought on board.** When LPB DJ equipment is hired, a sound technician will be provided by LPB to be on board to assist with the set up and sound levels.

Noise limiters are fitted on all our vessels in order to comply with current noise regulations and these are under the Captains control at all times.

Music volume will be lowered in certain residential areas along the river Thames. The office team and sound technician on board can advise of the specific areas.

Should any DJs and/or MCs shout or use abusive language whilst using the microphone, a warning will be issued. The microphone will be confiscated for the duration of the hire if any requests or instructions from the sound technician are ignored.

Any aggressive, violent behaviour or verbal abuse towards the LPB DJ and/or LPB Sound Technician will not be tolerated under any circumstances, and you may be removed from the pier/vessel by security, or your function will be terminated at the nearest pier.

Drinks are not permitted in the DJ booth.

A maximum of 2 people can be behind the DJ booth at any one time.

TV Screen Hire is £80+VAT and is not included with the vessel hire fee or hire of DJ equipment fee.

Clients may be required to provide names of DJs and bands that will be on board prior to the event.

OWN ENTERTAINMENT

We have a full list of trusted suppliers offering Casino Tables, Photobooths, Selfie Mirrors, Caricaturists, Magicians, LED light up numbers, Silent Disco, Singers, Bands etc.

Clients wishing to provide their own entertainment will be subject to a £200+VAT Own Entertainment Fee.

Any electrical equipment must be PAT certified and authorised by the office team to be brought onboard prior to the event. Measurements may be required.

Any electrical equipment and/or musical instruments that have not been authorised by the office team will not be permitted onboard and will remain at the pier.

SECURITY

On selected functions, LPB security are mandatory. Please speak to a member of the sales team for further information.

Clients are not permitted to organise their own security.

Any aggressive, violent behaviour or verbal abuse towards any staff and/or other passengers will not be tolerated under any circumstances, and you may be removed from the pier/vessel by security, or your function will be terminated at the nearest pier.

BAR / BAR STAFF

All bars onboard accept both cash and card, with a £10 minimum card spend.

The hire of the vessel includes the cost of the bar staff and is subject to our minimum passenger number, as stated below.

Any aggressive, violent behaviour or verbal abuse towards any bar staff will not be tolerated under any circumstances, and you may be removed from the pier/vessel by security, or your function will be terminated at the nearest pier.

PASSENGER NUMBERS

If the passenger number falls below **70 guests**, a minimum bar spend of £2,500 will be required.

If passenger numbers fall below the stated number on your booking form you will be charged for extra bar staff at an hourly rate. Bar staff to guests ratio is 1:50.

ALCOHOL

Alcohol will not be served whilst alongside a pier and if you arrange for the boat to remain at a pier for any length of time during a function then the bars will be closed. It is the organiser's responsibility to ensure that their guests understand this.

We reserve the right to refuse to serve you alcohol if, in our reasonable opinion, we believe that you are intoxicated or likely to become intoxicated if we serve you further alcoholic beverages.

On functions where more than 10% of guests will not be drinking alcohol, the office should be notified in advance of the booking as the minimum bar spend will be required at time of booking with the exception of under 18 events i.e. school proms.

Failure to notify the office will result in the bar manager adding the minimum bar spend prior to departure.

CORKAGE

Clients are not permitted to bring any of their own beverages on board, but can purchase bottles of champagne or wine prior to the function (does not apply to promoted ticket events).

Any unauthorised drinks found on the vessel will be confiscated.

GLASSES

All drinks from the bar are served in plastic glasses regardless of type or quantity of drink purchased. Soft drinks, spirits and mixers, half pint of lager and wine are served in half pint plastic tumblers. Pints of lager are served in plastic pint glasses. Champagne and sparkling wine are served in plastic flutes.

Please note glassware can be arranged on this vessel for a supplement fee.

RECEPTION DRINKS

Reception drinks by the glass/plastic will be pre-poured and handed to passengers by a member of bar staff when boarding.

Reception drinks are not included with minimum bar spend and will be charged separately.

ALL INCLUSIVE DRINKS PACKAGES

Drink packages are subject to approval and terms and conditions apply.

All passengers onboard must have the same drinks package.

Maximum of 2 drinks served per person at any time.

Soft drinks to include – orange juice, cranberry juice, Pepsi, Diet Pepsi, lemonade, tonic and mineral water.

Unlimited house wine/prosecco by the glass only.

Shots and cocktails are not included.

Drinking to excess will not be permitted and participants are required to drink responsibly. Management reserve the right to withdraw this offer at any time and without prior notice and reserve the right to refuse serving alcohol to any participant at any time without notice. Alcohol is served to over 18s only and proof of ID will be required.

CHALLENGE 21 POLICY

LPB operates a challenge 21 policy. So, if you are lucky enough to look under 21 and would like to purchase alcohol, please bring valid photo identification with you. Failure to provide valid photo ID will result in no alcohol to be purchased.

We only accept the following forms of ID:

- International passport
- UK photograph driving licence

UNDER 18 YEARS OF AGE PARTIES

All 18 and under events can be booked on a Monday-Wednesday evening only, the party must finish before 10pm.

Security staff will be required.

CATERING

Catering, entertainment and security services are subcontracted. We will always do our best to provide the service as confirmed but if because of exceptional events outside of our control, including but not limited to major traffic incidents, severe weather, acts of God or terrorist attacks, the service cannot get to the pier in time for the start of your function we will not be held liable for any loss of cruise time or costs of replacement services. We will endeavour to match the menu but reserve the right to substitute items of a similar value.

Clients using LPB caterers must order food for everyone on board. All menus require a minimum of 50 covers to be ordered. If your passenger numbers are less than 50 you can still order catering through our subcontractor but must pay for the minimum of 50 covers. All dietary requirements must be given no later than one week before the charter date. Any requirements provided after this date are not guaranteed to be accommodated for. We do not operate a nut free kitchen and therefore we cannot guarantee that products are free from nuts or traces of nuts.

No food or drinks are to be brought on board unless discussed with the office prior to your charter date. Any unauthorised drinks or food found on the vessel will be confiscated.

Clients may use their own caterers for a surcharge. This surcharge will apply to all passengers onboard. The surcharge does not cover any beverages. This surcharge only covers the waste disposal and does not include use of any utensils, crockery, cutlery or linen.

Please note any serving galleys onboard are strictly limited to LPB staff access only and cannot be used/hired when providing own catering.

PHOTOGRAPHY

Any photographs taken on-board by our in-house photographer remain the property of LPB and can be purchased direct from us either on the cruise or after the event subject to availability. By signing our T&C'S you agree to LPB using any such photography for promotional purposes, to include printed advertisements, web content and email campaigns.

TABLES AND CHAIRS

Extra tables and chairs can be hired from LPB. Please contact the sales team for further information.

Removal of any tables and/or chairs onboard incurs an additional cost for storage.

BIRTHDAY CAKE

A £50.00 deposit (per cake) will be required at the beginning of the function and will be refunded at the end providing no cleanup costs are incurred.

SET UP TIME

Set up time is at Festival Pier and must be pre-booked. You will not be permitted to board the vessel before the booked time.

We will endeavour to allow up to 60 minutes prior to departure (45 minutes prior to boarding), however, set up time is not always guaranteed and dependent on pier availability.

Any clients requiring more than an hour set up time must book additional hours which will be charged at the normal hourly rate.

If set up time is not requested, it will be assumed it is not required.

Passengers permitted on board during the set-up time is restricted to up to a maximum of ten people. Any other passengers will be asked to disembark until the boat is ready for boarding.

During the free set up time LPB reserve the right to clean and re-stock the vessel, take deliveries and conduct viewings.

Organiser's will have 15 minutes to de-rig any decorations/equipment during the passenger's disembarkation time. All decorations must be removed by the end of the function. Any decorations or equipment left on the vessel after the event will be disposed of.

Any clients requiring more than 15 minutes derigging time must pre-book additional time which will be charged at the normal hourly rate.

GENERAL

We regret the following are not permitted on board under any circumstances:

- Party poppers, silly string, confetti or table confetti.
- Dry ice or bubble machines.
- Lit candles, sparklers, fireworks or similar.

25% DISCOUNT ON BOAT HIRE

25% discount is only valid during the months of January, February, March and April.

No other promotional discounts or offers can be used in conjunction with this offer.

PIRATE RADIO STATIONS

No event shall take place, which refers, either directly, or indirectly, to any pirate radio station in any form.

Advertising of any event shall not include either the name of any pirate radio station, or of any person connected with any pirate radio station.

No DJs, MCs or other people working for any pirate radio station shall be allowed to perform at this venue.

During the event, no reference shall be made to any pirate radio station. Any breach of this clause will render the Client liable to summary cancellation of the event, with no reimbursement of costs.

The company will endeavour to make your party successful, and to this end we offer you river knowledge and skill.